

Broadcast Quality

Gravity FM is a voluntary non profit radio station run by volunteers in their spare time. We are committed to meeting the terms and conditions set out in the Ofcom Code of Conduct in relation to Radio Broadcasting and to providing a broadcast service for the local community.

We endeavour to do our best to ensure that we provide suitable family entertainment and that you enjoy our programmes and features whilst also providing opportunities for members from all sections of the community to take part in broadcasting and develop new skills. You can find out more by reading our Key Commitments Annual Reports for Ofcom above.

Complaints Procedure

We hope you never have to, but if you feel you need to make a complaint about something you have heard on Gravity FM, please let us know. You can email admin@gravityfm.net in the first instance or write to Complaints, Gravity FM CIC, New Lodge, Riverside, Grantham, Lincs, NG31 9AN. Your complaint will be investigated by a director of the station and, if you provide contact details, a response will be provided.

If you are not satisfied with our response and wish to take the matter further, you can contact the regulator Ofcom on 020 7981 3040 or by contacting them via their website at www.ofcom.org.uk/complain/progs/